

# EZee Life™

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## CH4001 Massage Chair

User Manual



**Not for Commercial Use**

(Residential use only)

**EZee Life™ Products**

15-34 Futurity Gate, Concord, Ontario L4K 1S6



Thank you for choosing the CH4001 massage chair.

Please read this user's manual carefully before using the massage chair and keep this manual in a safe place for further reference.

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The massage chair is designed to be used by a wide range of ages but do not allow children to use the chair unsupervised. This chair is intended as a massage, do not use for any other purpose.

If any unusual function or malfunction occurs, unplug the chair from its power source and do not use until checked over by a qualified technician.

Please read the safety precautions carefully before use, and use this product correctly.

The safety precautions provide safety information and proper use of the chair in order to prevent possible damage to the chair and injury to the user and others.

Safety precautions are based on the possible severity of the consequences due to incorrect operation. "Cautions" and "Warnings" indicate topics that may result in minor to serious injuries or damage to the chair or its surroundings if disregarded.

## **Warnings:**

Please stop using the massage chair immediately if abnormal operation or damaged occurs.

In case of malfunction or damage, immediately cease use, turn off power and disconnect the power cord from its receptacle to avoid electric shock, fire or further damage. Then please contact the distributor for repair.

Please power off immediately if smoke or abnormal noise is noticed, water gets into chair, foreign objects get into chair or chair is dropped or banged severely and contact the distributor for repair.

Self-maintenance is forbidden to avoid danger.

## **Cautions:**

Please stop using the massage chair immediately if you feel abnormal while using, and please consult a doctor.

Keep the chair in the neutral position when not in use to avoid injury or accident, and check to ensure the power switch is working normally before using the massage chair.

## **User Conditions:**

**People with the following conditions are not suitable to use this chair:**

- Thrombosis (Blood disease, Severe Aneurysm, Acute vein tumor),
- Any kind of skin disease or
- Skin infection (Subcutaneous tissue inflammation) and so on.

**People with the following conditions must consult a doctor prior to using this chair:**

1. Patients with implantable medical devices in the body who are easily affected to electromagnetic damage.
2. Malignant tumor patients.
3. Cardiac problems.
4. Pregnant women.
5. Diabetes or peripheral circulation disorders.
6. Perceptual problems.



7. People with scars on the massage area.
8. People who have a fever of more than 38 degrees.
9. Acute inflammation.
10. Seriously ill and physically weak people.
11. Fracture, Patients with acute bone pain.
12. Muscle sprain, Muscle inflammation patients.

In addition, people with bad deformities, who feel unwell or need to be quiet, please use it carefully.

The maximum massage program cycle lasts 15 minutes, please avoid continuous massage at the same area. If you need to continue using it, please keep at least 30 minutes between massages. Avoid excessive stimulation of the muscles or nervous system.

 **Additional Warnings:**

- 1) To avoid electric shock or malfunction don't use the chair when wet.
- 2) To avoid electric shock or malfunction, don't spray or expose to large amounts of water, or any other liquid, or store or use in damp areas.
- 3) Don't damage the power cord. The chair must not be used if there is any damage to the power cord. Do Not bend at sharp angles, pull on, twist or perform any other action that may damage the cord.
- 4) Be aware of people or pets near the chair before using to avoid injury to others.
- 5) Do Not disassemble or try to repair the chair. Incorrect repairs or assembly could lead to malfunction, fire, electrical shock or injury to the user. If repairs are required, contact a qualified service person.
- 6) Do not let children or people with perceptual problems use the massage chair.
- 7) Only plug the power cord into a standard 110-120 volt power outlet (standard house current in Canada). Do not use if the power cord is in any way damaged. Fire, electrical shock or fire is possible if the power cord is damaged.
- 8) Don't allow bare skin to contact the chair during use. Skin lesions may be formed.

- 9) Do not allow children or pets to play on the chair, especially during use.
- 10) Do not stand or sit on the chair arms or backrest.
- 11) Do not use to massage head or belly.
- 12) Ensure the leather or cloth upholstery on the back and other areas is undamaged. If cut through, do not use the chair until repaired.
- 13) To avoid injury do not put hands or feet into any gap of the chair.

If your body feels uncomfortable or abnormal during use, discontinue using immediately and consult a doctor.



#### **Additional Cautions:**

- 1) In the event of a power failure, turn off the chair and unplug the power cord to prevent the chair starting again on its own when power supply is resumed.
- 2) Do not touch the power cord, plug, electrical outlet or any electrical controls with wet hands.
- 3) When cleaning disconnect power cord from outlet.
- 4) When unplugging the chair do not pull on the cord. Grasp the plug and pull it from the outlet.
- 5) Do not use the chair if feeling unwell or if intoxicated.
- 6) Do not place or use the chair near fires or heat sources.
- 7) Do not smoke while using the chair.
- 8) Do not allow sharp objects to cut the upholstery.
- 9) Do not poke hands or feet in to cracks between chair components.
- 10) Do not use while asleep to prevent discomfort or injury.
- 11) To avoid floor damage, do not slide the chair across the floor.
- 12) Do not use a blanket on the chair due to possible fire hazard or overheating.
- 13) Turn power off when not in use.
- 14) Do not use harsh chemicals or solvents for cleaning. Clean using a mild detergent on a damp cloth avoiding moisture from getting inside the chair.
- 15) Do not use or store the chair in area where flammable gases (oil, gasoline, etc.) are present.





# Components and Control Panel

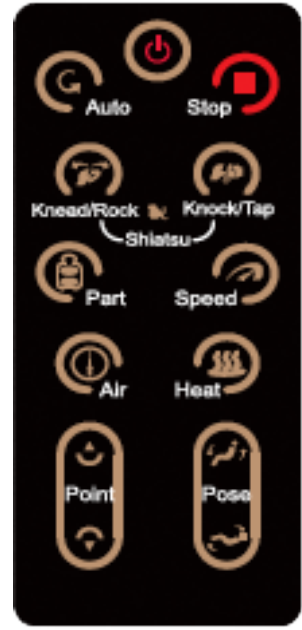
Information

On-Off button:	Turns the chair on & off.
Stop:	Immediately stops the massage. Turn chair off and then on again to restart.
Auto button:	Switches between mode 1 & 2.
Knead/swing button:	Switches between kneading function, on/swing function, on/kneading & swing functions off.
Knock/Tap button:	Switches between knock function, on/tap function, on/knock function & tap functions off.
Body Part button:	Massage motor will select the whole body, upper body & lower body for massage.
Speed button:	Switches between, low, medium & fast speed (except shiatsu).
Air button:	Switches between, low, medium, high & air pressure off.
Heating:	Turns heat on & off.
Fixed Point button:	A long press up or down on the button will move the massage mechanism up or down to a fixed point. Release when the desired massage height is reached (except shiatsu).
Sitting position button:	Press & hold to adjust the chair angle backward or forward and release when the desired position is achieved.

## Components



## Control Panel



## Function Information

Air Pressure	Massage air pressure. Recommended for tiredness or difficulty sleeping.
Stop	Used only in an emergency where immediate stop is needed.
Tapping / Kneading	Human hand simulation massage rollers provide tapping / kneading massage to the users.
Fixed Point	You can use the upper and lower adjustment keys to select the shoulder and neck / back massage roller's position.
Heat	The kneading massage roller heating function provides warmth.

- Do not press more than one control button at a time.
- Sit in a proper/comfortable position before starting massage.
- Do not allow liquids to get spilled on the control panel.
- External forces on the chair during use may damage the chair or cause user injury.

### Before using:

Ensure the chair is not damaged

Ensure the chair is on a flat, level, solid surface.



Do Not attempt to move the chair while in use.



Do Not drag the chair or move the chair by pulling the power cord.



Always ensure the power cord is undamaged.



Ensure the power switch is off prior to plugging the power cord into the outlet.

- Please be seated properly before beginning massage
- The indicator light of the selected massage mode key lights when the massage program is selected and goes out when done.
- The maximum massage period is 15 minutes. If you feel additional time is required, or another user wants to use the chair, please wait 30 minutes between massages.
- When unused for long periods of time please unplug the chair.



Children must be strictly supervised if allowed to use the chair.



Pressing the stop button stops the massage but does not turn off the chair. Use the power button to turn the chair off after pushing the stop button.

## Cleaning and Storage

### Cleaning

- Ensure the chair is turned off and unplugged before cleaning the chair.
- Use a dry cloth to clean the control panel.
- Heavily soiled areas can be wiped with a wet cloth using a mild, non-abrasive detergent and then dried with a dry cloth.
- DO NOT use organic solvents or bleach to clean the chair. Upholstery damage including discolouration and upholstery cracking may occur.

### Storage

- Turn off and unplug the chair when in storage.
- Do not store the chair near heat sources.
- Protect the power cord and control panel during storage.
- Store in a dry location.
- Protect from dust and dirt during storage.

## Troubleshooting

Before calling for service, please check the chart below for a solution. If a solution can't be found here, contact your dealer or a local service person for help.

Problem	Cause	Solution
Some noise during operation	Massage components are moving	Normal operation
The chair won't work	1) The chair plug is loose or unplugged 2) The power button is off	Ensure the plug is securely plugged in and the chair is turned on
The chair stops during use	15-minute time limit is reached & the chair has returned to standby mode	Restart the chair after 30 minutes



## Limited Warranty:

EZee Life™ products carry a 1-year warranty against manufacturing defects, faulty materials and workmanship only.

Any alterations, misuse, abuse, or accidental damage voids this warranty. EZee Life™ reserves the right to replace or repair any part that has become defective.

The warranty does not extend to consequential costs resulting from the fault or defect of the product: freight and travel costs, loss of earnings, or other expenses that one may incur.

Warranty is valid for the original purchaser only and the original receipt must be presented before any warranty options are considered. Please also be prepared to provide the date of purchase and serial number.

Warranty can be registered online at:

<https://www.factorydirectmedical.com/warranty-registration-2>

Product	Massage Chair
Model Number	CH4001
Power consumption	96 Watts
Voltage	100 V AC
Frequency	50/60 HZ
Rated Time	15 Minutes
Dimensions	1450 x 760 x 790 mm (L x W x H)
NW / GW	50 kg / 65 kg
Material	Plastic & Metal
Upholstery	Synthetic Leather
Function	Massage, kneading, shiatsu, knock for household use. Eliminates muscle fatigue, stimulates blood circulation, relieves muscle stiffness & nerve pain.



**Imported / Distributed by:**

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